

Frequently Asked Questions



OPEN HOUSE INFORMATION

Youth Centre

4517 Victoria Street, Oil Springs

Thursday January 31st from 6 to 8 pm

WHAT IS AUTOMATED COLLECTION?

Automated collection is a system where a specially-designed truck picks up the wheelie bin, empties it, and then returns it to its original position.

WHY SWITCH TO A WHEELIE BIN?

Rolling wheelie bins relieve residents of moving heavy cans and bags, keep animals out, and are supplied by the Association. While providing a cleaner community with less litter, the wheelie bin system also improves efficiency and protects workers from injury and the potential of handling dangerous materials.

DO I NEED TO BUY THE BINS?

No, every residence will be provided with a bin. The wheelie bins will remain the property of the Bluewater Recycling Association and will be replaced at the end of their life cycle. However, there is an annual fee for waste collection services based on the size of waste bin you request.

CAN I USE MY EXISTING GARBAGE BIN OR CAN?

No, because only new wheelie bins are compatible with the automated collection trucks. However, while your new containers would be delivered this fall, you need to continue to use your current containers until the new program officially starts with the specialized vehicles and wheelie bins, if adopted by council.

WHO IS RESPONSIBLE FOR THE BINS?

Residents are responsible for keeping their bins clean and secure, and returning their bins to their property after collection. If damage or vandalism of the bins results from negligence, residents may be responsible for the replacement cost.

WHAT IF I LOSE OR DAMAGE MY BINS?

Lost, stolen or damaged bins should be immediately reported to the Association for replacement. Please call **1-800-265-9799** to report your issue.

WHAT HAPPENS TO THE WHEELIE BINS WHEN I MOVE?

Wheelie bins should remain at your current property, and should not be moved. Each bin has a code which is associated to the residential address to which it was delivered. If you move, the bins should be emptied, cleaned and left at the original residence. Ensure they are in a secure location, such as a garage or shed.

INTRODUCING

New Automated Collection Service

COMING IN JULY



**CLEANER
SAFER
EASIER**

No refunds
for unused
bag tags

Call us at **1.800.265.9799 ext. 243** for more information

Waste & Recycling Container Option Chart

YOUR WASTE, YOUR CHOICE

We offer three different sizes for waste, each with a different fee. You have two options for the recycling containers and they have no fees attached. You can view them on display at the municipal office and at the open house. You select the size that would fulfill your regular needs with some room for occasional variations. By default, you will receive a small waste and large recycling.



SMALL BIN
Capacity: 35 Gallons (120 litres)
Bag Equivalent: Up to 2 Bags
Dimensions: 39" x 20" x 23"
Maximum Weight: 120 lbs
Waste Fee: \$110 per year

RECYCLING BINS HAVE NO FEE



MEDIUM BIN
Capacity: 65 Gallons (240 litres)
Bag Equivalent: Up to 4 Bags
Dimensions: 41" x 27" x 28"
Maximum Weight: 220 lbs
Waste Fee: \$185 per year



LARGE BIN
Capacity: 95 Gallons (360 litres)
Bag Equivalent: Up to 6 Bags
Dimensions: 45" x 29" x 34"
Maximum Weight: 320 lbs
Waste Fee: \$270 per year

Container design and dimensions are approximate and subject to change without notice.

What will Change? What will I have to do?

NEW AUTOMATED COLLECTION SERVICE

The council for the Village of Oil Springs, has accepted a proposal from the Bluewater Recycling Association that will upgrade the current waste and recycling program to a new automated collection service.

Rolling wheelie bins relieve residents of moving heavy cans and bags, keep animals out, and are supplied by the Association. While providing a cleaner community with less litter, the wheelie bin system also improves efficiency and protects workers from injury and the potential of handling dangerous materials. You will no longer need to buy garbage bags or replacement blue boxes.

Each home will be provided with a small wheelie bin for waste and a large one for recyclables. It will enable this enhanced, cleaner, and more efficient service to begin. All residential customers will be required to use the new bin system to participate in the municipal collection program. Individuals generating few recyclables may request the medium bin for recycling.

You can request one of the two larger bins for waste, if needed. The medium bin holds up to four bags of waste. It is suitable for those generating up to three normal waste bags per collection with the occasional extra bag providing some flexibility. Our large bin is our largest container issued for large waste generators. It is the perfect size for businesses and small apartment buildings who produce up to 6 bags of garbage per collection, or for those who wish to put out their materials less frequently.

The waste and recycling collection frequency will be weekly and the collection day may change. Service will be upgraded to both sides of the street, where possible. **Users pay an annual fee, based on the waste container size, on their Tax Bill. Current Tax Bill waste charges and bag tags will be eliminated. The Village will not provide refunds for unused bag tags once the new service is in operation. The start date is planned for the week of July 1, 2019.**

ACTION REQUIRED

Each urban residential property will be delivered a small waste bin and a large recycling bin unless we hear from you. **For alternate request, you must contact the Bluewater Recycling Association at 519.228.6678 or 1.800.265.9799 ext.243 or info@bra.org by February 22.** If you have a commercial or multi-residential site, you must contact the Association to participate in this program and receive any container.

Call us at 519.228.6678 or 1.800.265.9799 ext 243 or email at info@bra.org