

# Frequently Asked Questions



Municipality of  
*Bluewater*

INTRODUCING

## New Automated Collection Service

COMING JUNE 2020

### WHAT IS AUTOMATED COLLECTION?

Automated collection is a system where a specially-designed truck picks up the wheelie bin, empties it, and then returns it to its original position.

### WHY SWITCH TO A WHEELIE BIN?

Rolling wheelie bins relieve residents of moving heavy cans and bags, keep animals out, and are supplied by the Association. While providing a cleaner community with less litter, the wheelie bin system also improves efficiency and protects workers from injury and the potential of handling dangerous materials.

### DO I NEED TO BUY THE BINS?

No, every residence will be provided with bins. The wheelie bins will remain the property of the Bluewater Recycling Association and will be replaced at the end of their life cycle. However, in lieu of the bag tags that residents currently have to purchase there is an annual fee for waste collection services based on the size of waste bin you request. (shown on inside of pamphlet).

### CAN I USE MY EXISTING GARBAGE BIN OR CAN?

No, because only new wheelie bins are compatible with the automated collection trucks. However, while your new containers will be delivered in May, you need to continue to use your current containers until the new program officially starts with the specialized vehicles and wheelie bins (expected start is June 1, 2020).

### WHO IS RESPONSIBLE FOR THE BINS?

Residents are responsible for keeping their bins clean and secure and returning their bins to their property after collection. If damage or vandalism of the bins results from negligence, residents may be responsible for the replacement cost.

### WHAT IF I LOSE OR DAMAGE MY BINS?

Lost, stolen or damaged bins should be immediately reported to the Association for replacement. Please call **1-800-265-9799 ext 243** to report your issue.

### WHAT HAPPENS TO THE WHEELIE BINS WHEN I MOVE?

Wheelie bins should remain at your current property, and should not be moved. Each bin has a code which is associated with the residential address to which it was delivered. If you move, the bins should be emptied, cleaned and left at the original residence. Ensure they are in a secure location, such as a garage or shed.



CLEANER  
SAFER  
EASIER

Call us at **1.800.265.9799 ext. 243** for more information

# Waste & Recycling Container Option

## YOUR WASTE, YOUR CHOICE

We will offer three different sizes for waste, each with a different fee. You will have two options for the recycling containers and they have no fees attached. You can view them on display at the local library in Bayfield, Hensall, Zurich, and the municipal office in Zurich. Select the size that will fulfill your regular needs with some room for occasional variations. By default, you will receive a small waste and large recycling.



### SMALL BIN

**Capacity:** 35 Gallons (120 litres)  
**Bag Equivalent:** Up to 2 Bags  
**Dimensions:** 39" x 20" x 23"  
**Maximum Weight:** 120 lbs  
**Waste Fee:** \$120 annually

**RECYCLING  
BINS HAVE  
NO FEE**



### MEDIUM BIN

**Capacity:** 65 Gallons (240 litres)  
**Bag Equivalent:** Up to 4 Bags  
**Dimensions:** 41" x 27" x 28"  
**Maximum Weight:** 220 lbs  
**Waste Fee:** \$205 annually



### LARGE BIN

**Capacity:** 95 Gallons (360 litres)  
**Bag Equivalent:** Up to 6 Bags  
**Dimensions:** 45" x 29" x 34"  
**Maximum Weight:** 320 lbs  
**Waste Fee:** \$290 annually



## ACTION REQUIRED

Each residential property will be delivered a small waste bin and a large recycling bin unless we hear from you. For alternate request, you must contact the Bluewater Recycling Association at 1.800.265.9799 ext.243 or info@bra.org by February 28th. The program is mandatory, special requests are:

- 1) You wish to receive a different size and/or additional bins.
- 2) You have a commercial or multiresidential site.

# What will Change? What do I have to do?

## NEW AUTOMATED COLLECTION SERVICE

The council for the Municipality of Bluewater has approved a proposal from the Bluewater Recycling Association that will upgrade the current waste and recycling program to a new automated collection service starting in June 2020.

Rolling wheelie bins relieve residents from moving heavy cans and bags, keep animals out, and are supplied by the Association. While providing a cleaner community with less litter, the wheelie bin system also improves efficiency and protects workers from injury and the potential of handling dangerous materials. You will no longer need to buy garbage bags or replacement blue boxes.

Each home will be provided with a small wheelie bin for waste and a large one for recyclables. It will enable this enhanced, cleaner, and more efficient service to begin. All residential customers will be required to use the new bin system to participate in the municipal collection program. Individuals generating few recyclables may request the medium bin for recycling.

You can also request one of the two larger bins for waste, if needed. The medium bin holds up to four bags of waste. It is suitable for those generating up to three normal waste bags per collection with the occasional extra bag providing some flexibility. Our large bin is our largest container issued for large waste generators. It is the perfect size for businesses and small apartment buildings that produce up to 6 bags of garbage per collection, or for those who wish to put out their materials less frequently.

The waste and recycling collection frequency will be weekly in Bayfield, Dashwood, Hensall, Zurich, and the lakeshore west of highway 21. Hay East and Stanley East will be collected biweekly. Service will be upgraded to both sides of the street in urban areas, where possible.

Users will pay an annual fee for collection services billed through the tax bill based on the size of container used for waste. The annual fee will range from \$120 to \$290 per year. No more bag tags needed.

There will be no fee for recycling.



Call us at 1.800.265.9799 ext 243 or email at info@bra.org